

Help Us by Keeping Your Meter Neat(ER)

Winter weather is here and that means a chance of heavy snow or ice. Please help us by keeping your electric meter easily accessible and free from snow, ice, or debris. We need to access your meter from time to time to service or inspect it. Accumulated ice and snow not only make it difficult for utility crews to access meters, but the added weight can also strain them.

Clearing Meters

Heavy snow and icicles are not a meter's friend.

After you have finished shoveling or snow-blowing your driveway and sidewalk, take a broom or use your hands to gently brush the snow from your electric and gas meters. If there is thick ice on your meter that will not easily come off with a brush or your hands, call Dunn Energy at 715-232-6240. Please do not try to kick off the ice or chisel it with a snow shovel or sharp object since this could damage the meter.

Other Tips

Other meter safety/utility equipment tips include:

- Do not cover meters, transformers, or pipes with shoveled or blown snow.
- Carefully remove overhead icicles from eaves and gutters so that dripping water does not freeze, fall on, or damage meters or pipes.
- Do not use a shovel or a sharp object to remove snow and ice from meters.
- Do not kick your electric meter, as this could cause damage.



- Never try to remove ice from an overhead power line.
- If there is a downed power line, do not approach it or try to move it; instead, stay away and call 9-1-1 or us to report it.
- Be aware that snow, ice, and standing water can cover downed power lines, so remember to be careful after a snow storm.

Pave the Way

In addition, it is always a good idea to clear a path to your meter. Thank you in advance for keeping your meters clear and accessible.

To learn other electrical safety tips, visit SafeElectricity.org.



Please be advised the **Winter Test for Interruptible Heat (Dual Fuel) Members is scheduled for Wednesday, November 15th.** This date is the Wednesday of the week before Thanksgiving, the same test day as prior years. This load control test is performed in advance of the winter Full Load Control season to ensure member familiarity with the control sequence and to ensure that backup heating systems have been validated for proper function.

Residential Interruptible Heat load classes will be controlled as follows:

Control Start

All Interruptible Heat load classes will begin control at 6:55 a.m. without pre-alert.

<u>Restoral</u>

Miscellaneous Heat loads (class 4B) will be restored at 10:30 a.m. All other Interruptible Heat loads (classes 2A, 2B, 2C and 2W) will vary in restoral, with **all loads restored by 11 a.m.**

Operation 📈 Round Up® 🏹



Operation Round Up[®] uses the power of cooperation to provide much needed grant dollars for community projects, 501©3 organizations and non-profit groups within the Dunn Energy Cooperative service territory.

If you, or a group you are a part of, are interested in applying for an Operation Round Up grant, you can find the application and our Giving Guidelines on our website at www.dunnenergy.com or by emailing Jolene for an application at jolene@dunnenergy.com. Grant applications are due March 31, June 30, September 30, and December 31 and reviewed shortly thereafter.

Thank you for your interest. Let's show the community the Power of Change!

Energy Efficiency Tip of the Month

The holiday season is upon us, and that means we'll be using more energy in the kitchen. When possible, cook with smaller countertop appliances instead of the stovetop or oven. Smaller appliances like slow cookers, air fryers and Instant Pots consume less energy.

When using the oven or stovetop, match the size of the pot to the heating element and place a lid over the pot while cooking. The food will cook faster, and you'll use less energy.

Source: Dept. of Energy

FROM THE BOARD ROOM September 2023 Board Meeting Highlights



Monthly Reports: Operations

Operations reported that our apprentice lineman is now entering the

fourth year of his apprenticeship and should become a journeyman lineman next spring. Pole testing out of the Comfort substation is complete with only 33 poles testing bad. This is well under what we budgeted for replacement poles. Osmose will be moving on to the Lucas area next. There have been no offers on the old Bombardier track machine. It is still up for sale but may be placed in an auction in the near future.

The Communications and Engagement report indicated a very busy October coming up. In addition to the Annual Cooperative event on Saturday, October 28th held with our cooperative community partners, Dunn Energy will also be hosting the Chamber of Commerce's Business After Hours on October 16th, and a Day of Giving on October 4. The Day of Giving is in partnership with Dairyland Power Cooperative (DPC). Since DPC operates a generating station and service center near Elk Mound, the community will be the recipient of a day of free labor. Volunteers from Dunn Energy, Dairyland Power, and Eau Claire Energy Cooperative are slated to paint just about everything at the Village Park, brush trails at the Elk Mound Castle Hill and assist with other needs throughout the community.

The CFO provided an update on the new 4-year work plan and covered year-to-date financial performance. Financially, August was a good month in terms of sales and revenue. Sales were 6.6% over budget resulting in revenues 3.6% higher than expected. For the year that brings us within 1% of both budgeted revenue and kWh sales.

The CEO/General Manager noted that we are still awaiting word on the NRECA Grid Improvement grant. Singerhouse also reported that the Cooperative did not apply for a New ERA grant, as our solar projects were already in the works prior to the program being announced. The board also received updates on our bill redesign project, legislative activities, utility scale solar project construction, and various upcoming meetings.

The following items were approved:

- Minutes of the August 2023 Board meeting
- Capital credit estate payout for deceased members.
- Audit committee report of all checks, ACH payments, wire transfers, credit card statements, and investments accounts.

Other Business:

Director Zwiefelhofer reported on Dairyland Power activities for the month.

Reviewed the monthly report of new Cooperative members.

Conducted the annual CEO performance review.

Reviewed the monthly governance video that discussed the proposed EPA Power Plant Rules.