

Spotlight

January 2023



How Do We Contact You?



Every now and again we have to take some electrical services out of power to do maintenance or repairs on our system. When we do this, we send out an automated call informing members of the planned outage so they can plan accordingly. We don't want you to just get started on a birthday cake or loaf of bread and have the power go out!

Every time we do these calls, we have a handful of phone numbers that bounce back as disconnected, changed, or it's for the wrong person altogether.



Review Your Phone Number

We list your phone number(s) that we have on file on the bottom third of your electric bill. Please take a moment to verify that the number we have on file is the best number for you to get important notifications at.

If it is not the correct number, you can make the correction on the stub and just mail it with your monthly payment. Otherwise, you can always call the office at **715-232-6240** to notify us of the change.

KEEP
SEND Please do not staple, tape, or paperclip to check
Do we have your correct contact information?
Phone number:
Mobile number: 715-867-5309
Email address: willie.wiredhand@email.com

PAY YOUR BILL 24/7

SMARTHUB: The FREE online payment system! Access at dunnenergy.com or download the app on a compatible mobile device.

BY PHONE: Call 844-749-3050

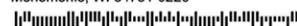
To comply with industry standards, payments (other than by check or in person) need to be processed by the member through DEC's Pay-By-Phone system or other online means.



Statement Date	06/04/2018
Account Number	54321001
Total Amount Due 06/15/2018	\$140.00

Willie Wiredhand
1234 Main St.
Anywhere, WI 12345

Dunn Energy Cooperative
P.O. Box 220
Menomonie, WI 54751-0220



530490005892003000014000000014140060420189



If you are a member who uses SmartHub, you can also change your contact information through the app or desktop site.



Apply for Operation Round Up[®] \$\$\$

Operation Round Up[®] uses the power of cooperation to provide much needed grant dollars for community projects, 501©3 organizations and non-profit groups within the Dunn Energy Cooperative service territory.

If you, or a group you are a part of, are interested in applying for an Operation Round Up grant, you can find the application and our Giving Guidelines on our website at www.dunnenergy.com or by emailing Jolene for an application at jolene@dunnenergy.com. Grant applications are due March 31, June 30, September 30, and December 31 and reviewed shortly thereafter.

Thank you for your interest. Let's show the community the Power of Change!



FROM THE BOARD ROOM

November 2022 Board Meeting Highlights



Monthly Reports:

The big news in Operations is that our new Operations Manager is in place. Loren Luzinski, a lineman for the cooperative for the past 30 years, has been settling in

as Operations Manager. He is replacing Mike Andraschko, who retired at the end of 2022. It was also reported that our tree contractor has been brought back on the system to start work on our 2023 work in the Caryville area. Total new services plowed to date were 115.

In the Energy Management area, it was reported that Dairyland Power is making changes to the load management program. All members on load management were notified of the changes this month. The new facilities management schedule, which was a strategic planning priority, was reported done as well. It was also reported that there are ten applications for member-owned solar power installations pending and there are 26 units left to sell in the community solar installation.

The CFO reported that financially, purchase power costs were right on budget and other expenses were slightly below budget. The annual write-offs were also discussed and approved as presented.

The CEO/General Manager gave an overview on day-to-day operations and gave an update on progress on the Cooperative's Strategic Planning process. Upcoming meetings for the board to participate in were discussed as well as a recap of the WECA Annual Meeting. It was also discussed that with Loren Luzinski stepping into the Operations Manager position, a new Staking Technician will need to be advertised for. This will be an internal posting.

The following items were approved:

- Minutes of the October 2022 Board meeting
- Capital credit estate payout for deceased members.
- Audit committee report of all checks, ACH payments, wire transfers, credit card statements, and investments accounts.

Other Business:

Director Zwiefelhofer reported on Dairyland Power activities for the month.

Reviewed the monthly report of new Cooperative members.

Reviewed the monthly governance video that discussed creating a healthy culture in the boardroom.