

# Spotlight

June 2022



## Busy Summer Ahead? Sign Up for Autopay Now!



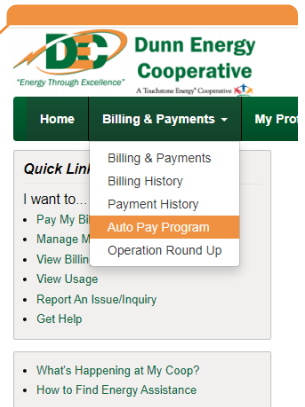
We know that summer gets pretty busy for everyone, and we would hate for your energy bill to get lost in the shuffle of camping trips, family vacations, and spur of the moment get-aways. A great way to avoid that is to set yourself up for autopay. Autopay is when your bill is automatically deducted from the account or card of your choice. You can make it even easier if you sign up for our levelized billing program so your bill is the same each month\*.

If you use our handy SmartHub app on your phone or log in to it on your computer, it's as easy as 1, 2, 3 to set up recurring payments.

After you login to your computer:

1

Navigate to Billing & Payments > Auto Pay Program



Click on Sign Up for Auto Pay

2

### Auto Pay Program

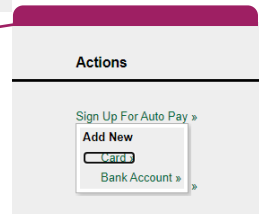
Enjoy the convenience of having your bill automatically paid each month from your bank account or card when you enroll in Auto Pay. With Auto Pay, you no longer have to worry about due dates or late fees since your payment is automatically deducted from your account each month.

Are you looking for stored accounts? If you would like to add or update your stored payment accounts, go to [Manage My Stored Payment Accounts](#) »

Accounts	Auto Pay Payment Account <sup>What's this?</sup>	Actions
Electric Account	None	<a href="#">Sign Up For Auto Pay</a> »

3

Choose your method and fill out the appropriate information



Using the app on your phone or tablet is very similar. Use the hamburger menu (the 3 lines in the upper right corner) to navigate to Bill & Pay > Auto Pay. Accept the terms and set up your method of payment!

This way, when you're in vacation mode, you don't have to put that on pause to take care of business.

\*Levelized billing is trued up every 6 months and your payment is subject to change based on actual usage.

## April 2022 Board Meeting Highlights



### Monthly Reports:

Operations reported that the brushing crew is working in the Elk Mound and Tilden areas. Spring is off to a busy start with many jobs ready and waiting for road bans to be removed. Plowing will begin as soon as

heavy equipment can travel freely throughout the county.

Marketing and Communications reported on Annual Meeting progress. The logistics and food have been finalized and ballots are to be mailed on April 25. The Cooperative also presented to the Chamber of Commerce Leadership Menomonic class on beneficial electrification and the changing landscape of the energy industry. There were also eight Operation Round Up grants awarded this quarter totaling nearly \$13,000.

Financially, preliminary sales were about 3.5% above budget above budget and our power costs did not go up as much due to flatter demand levels. Year-to-date revenues are about 6.4% over budget. The 2021 capital credit allocation and the 2022 capital credit retirements were approved as well.

The CEO/General Manager gave an overview on day-to-day operations, including an update on the remodel project that has come to a close. The Cooperative will hold a grand re-opening ribbon cutting on May 25th. Singerhouse also gave updates on which strategic plan goals have been completed.

### The following items were approved:

- Minutes of the March 2022 Board meeting
- Capital credit estate payout for deceased members.
- Audit committee report of all checks, ACH payments, wire transfers, credit card statements, and investments accounts.
- 2022 Work plan project contractor
- Charter pole change out contractor
- 2021 capital credit allocation
- 2022 capital credit retirement
- Nuclear settlement refund details
- 2022 Single phase line extension costs

### Other Business:

Director Zwiefelhofer reported on Dairyland Power activities for the month.

Reviewed the monthly report of new Cooperative members.

Reviewed the monthly governance video that discussed grassroots advocacy

Upcoming meetings for the board to attend

## ELECTRICITY 101

To stay safe around electricity, start with these **SEVEN** basic tips:

1.



### DON'T OVERLOAD OUTLETS OR CIRCUITS

Plugging in too many items or drawing too much power on a circuit can cause overheating, fire, and damage to devices.

2.



### DON'T USE FAULTY ELECTRICAL CORDS OR PLUGS

Do not use cords that look frayed, worn or cracked. Do not use broken plugs. Never remove the grounding pin from a three-pronged plug.

3.



### HAVE YOUR ELECTRICIAN'S NUMBER IN YOUR PHONE

Most electrical repairs or installations are not DIY projects. Hire an expert to avoid serious injury or wiring problems.

4.



### BE CAREFUL AROUND H2O

Never use electricity while standing in damp or wet conditions. Keep all electrical devices away from water, including cell phones that are charging.

5.



### EVALUATE YOUR APPLIANCES

Do not use appliances in disrepair. Older or broken appliances can overheat, start a fire, and cause serious injuries.

6.



### TEST YOUR GFCIs

Outlets near a water source should be equipped with GFCIs, which help prevent shock and electrocution caused by ground faults. Test monthly to make sure they are working.

7.



### MAKE SURE YOUR HOME IS UP TO CODE

Your home should be properly wired and electrically sound. Contact a reputable electrician to evaluate your home.

 Safe  
Electricity.org®



This newsletter is published for the members of Dunn Energy Cooperative. If you have questions or comments please give us a call. Visit the Energy Professionals at your local energy cooperative.



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