

Spotlight

November 2022

West CAP Provides Energy Assistance for Barron, Chippewa, Dunn, Pepin, Pierce, and St. Croix Counties



As the heating season quickly approaches, we'd like to remind everyone of the services available for help with your energy bill, should the need arise.

Established in 1965, West CAP is one of over 16 Community Action agencies in Wisconsin, and one of over 1,000 across the country, working to end poverty. The West CAP team of nearly 70 staff strives to provide resources that promote the self-sufficiency of low-income families in the rural communities of west central Wisconsin and by working to create a more just and sustainable society.

The Wisconsin Home Energy Assistance Program (WHEAP) provides assistance for heating costs, electric costs, and energy crisis situations. Operating with federal and state funding, the program provides assistance to households across our service area to help lower the burden of monthly energy costs.

WHEAP assistance is a one-time payment during the heating season (October 1-May 15). The funding pays a portion of energy costs, and the payment is not intended to cover the entire annual energy costs of a residence. The amount of the energy assistance payment varies depending

on a variety of factors, including the household's size, income, and energy costs.

Crisis Assistance

Crisis assistance may be available if you have no heat, are nearly out of fuel, or your electricity has been or will soon be shut off.

Furnace Assistance

The Home Energy Plus (HE+) Furnace Program provides services to eligible homeowners and some renters when their heating system stops operating or is operating in an unsafe manner. HE+ Furnace Program assistance can include repairs, or in some situations, a total replacement of an inoperable system. Call West CAP immediately if you are experiencing a no-heat situation.

For more information on all of their programs, please call West CAP at 715-265-4271. You can also visit their website for an application at <https://westcap.org/services/energy-assistance>.



Please be advised **the Winter Test for Interruptible Heat (Dual Fuel) Members is scheduled for Wednesday, November 16th.** This date is the Wednesday of the week before Thanksgiving, the same test day as prior years. This load control test is performed in advance of the winter Full Load Control season to ensure member familiarity with the control sequence and to ensure that backup heating systems have been validated for proper function.

Residential Interruptible Heat load classes will be

controlled as follows:

Control Start

All Interruptible Heat load classes will **begin control at 5:00 p.m.** without pre-alert.

Restoral

Miscellaneous Heat loads (class 4B) will be restored at 8:30 p.m.

All other Interruptible Heat loads (classes 2A, 2B, 2C, and 2W) will vary in restoral, beginning at 9:00 p.m., with **all loads restored by 10 p.m.**

FROM THE BOARD ROOM

September 2022 Board Meeting Highlights



Monthly Reports:

Operations reported that crews are doing routine maintenance, pole replacements, and regular fall construction. Winter construction letters were

mailed, which always prompts a fall rush. It was reported that Country Jam is starting to move dirt at their project site. The new substation application has been submitted to Dairyland Power.

IT Report contained information on the research of a cooperative-wide dashboard for employees to use to track progress on important cooperative metrics. The report also contained an update on the development of a cyber incident response plan. The plan will help the cooperative navigate a cyber attack should one ever happen.

The CFO reported that financially, August was pretty close to budget in terms of sales and revenue. Both sales and revenues were slightly below budget, however year-to-date sales and revenues are above budget. Purchased power expenses continue to be higher than budget, as well as system demand.

The CEO/General Manager gave an overview

on day-to-day operations and spent some time reviewing key ratios from 2021. Singerhouse also mentioned that the Cooperative won't be holding a Co-op Breakfast as we have done for the past 21 years. Due to Dad's Waffle's going out of business during COVID and a difficulty getting enough volunteers, it was decided that a lunchtime event would be easier to host. The event will be on Saturday, Oct. 29 from 11 a.m. - 1 p.m.

The following items were approved:

- Minutes of the August 2022 Board meeting
- Capital credit estate payout for deceased members.
- Audit committee report of all checks, ACH payments, wire transfers, credit card statements, and investments accounts.
- Passing through the Dairyland Power Cooperative Power Cost Adjustment charge on the October energy bills

Other Business:

Director Zwiefelhofer reported on Dairyland Power activities for the month.

Reviewed the monthly report of new Cooperative members.

Reviewed the monthly governance video that discussed Succession Planning for the Board