



BACK TO SCHOOL

Remembering our Commitment to the Next Generation

By Jesse Singerhouse, General Manager



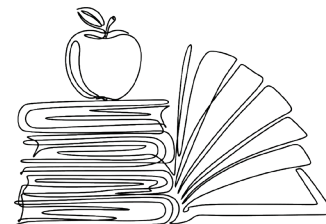
As we turn the calendar to September and think about fall, many things come to mind. One of the more common thoughts for people is about our students heading back to school. From the first day of preschool to the first day of graduate school, there are so many things to get excited about as the next generation tackles a new school year.

The first day of school is different this year in my house. My three kids have all graduated from high school, and my youngest is starting her freshman year of college a couple of states away. It will be different not to have the normal school routines, high school activities, and parent-teacher conferences. But as I think about this new season of life for our family, I must stop and appreciate the opportunities my kids have had and the people that helped put them on a solid foundation for the future.

I appreciate the school staff, educators, administrators, coaches, bus drivers, athletic trainers, club advisors, local alumni and all the volunteers and local businesses that invest in our children's education. Having a teacher in our family, I know it is not an easy job. But the one thing all

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those people have in common is an unwavering belief that all children deserve every opportunity to succeed. Yes, they all get paid to do a job, but education is way more than a job. It is a higher purpose; passing on what you've learned to help make the next generation stronger. I am grateful to all the people involved in educating the next generation of our community.



Many of you might be surprised to learn that I went to college and earned my undergraduate degree in Agricultural Education. I even did intern teaching in the Ag. department at Watertown High School. (8105006) However, internships with Koch Industries and Dunn Energy Cooperative pointed me towards the energy business. But the core concept of what I wanted to do didn't change. My passion is educating people and working with our team to create a stronger future.

That's why I found a home at Dunn Energy Cooperative. Our purpose aligns with educating our members and investing in the next generation. We do that by developing an energy grid that is safe, reliable, affordable, and environmentally responsible. We also do that by investing in youth through scholarships, Operation Round Up grants, volunteering with Junior Achievement, and providing safety and energy education to classrooms.

We exist not only to provide electricity but to truly power our community. It is a privilege to work for you and our Cooperative. Thank you for the opportunity to make a difference!

Working for You

Hidden Account Numbers

If you find your account number hidden in the pages of this magazine and you call and tell us before the next issue is mailed, we'll put a **\$50 credit** on your electric bill. Happy hunting!

Last month's winners: Larry Schuh and Mark Harsch.

STUDENTS GATHER FOR THE YOUTH LEADERSHIP CONFERENCE



The entire YLC crew took pictures together before they departed on the last day. Photo by Haley Melby, Adams-Columbia Electric Cooperative.

This year roughly 70 students from across the state descended on the UW-Stout Polytechnic campus to experience dorm life, listen to motivational speakers, bond with strangers, all while learning about what makes the cooperative business model special.

The Youth Leadership Conference (YLC) is sponsored by electric cooperatives across the state and is a one-of-a-kind experience for students. This year, two local students represented Dunn Energy Cooperative at YLC. Eli and

“As a chaperone to the event, it’s always a treat to watch the students come out of their shell and make lifelong friends,” said Jolene Fisher, Dunn Energy Cooperative Director of Engagement.

Cora made friends, hired a CEO, and truly experienced life on campus as Menomonie faced a temporary water shortage. Students are ever-resilient though, not letting the heat or lack of water pressure break their stride.

Over the course of three days, students engage with presenters on topics ranging from self-confidence and leadership to safety and perseverance. Students are also encouraged to actively participate in small group activities. The



Eli and Cora, dressed to the nines for the etiquette dinner, represented Dunn Energy Cooperative well at the Youth Leadership Conference.



students are divided into six districts, where they interview and hire an electric cooperative CEO, create a TikTok showcasing one of the seven Cooperative Principles, and talk about the many opportunities available to them through their electric cooperative.

“As a chaperone to the event, it’s always a treat to watch the students come out of their shell and make lifelong friends,” said Jolene Fisher, Dunn Energy Cooperative Director of Engagement. “On day one, there’s a lot of ‘my mom made me come here, ugh’, but by the time we’re packing kids up to go home, they’re sharing contact information and thanking the cooperatives for the awesome experience. It’s truly fun to watch.”

The 64th Annual YLC is being planned now by the newly elected Youth Board. If your student is interested in attending (or if you’re interested in them attending), watch for information on our social media channels and in the magazine early next year!



Students enjoy a team-building exercise (Cowboy, Bear, or Ninja) during the Youth Leadership Conference in July. *Photo by Haley Melby, Adams-Columbia Electric Cooperative.*



Left: Students wrote down fun facts about themselves and then had a snowball fight with their paper. They were then tasked with finding the person who belonged to the fact they picked up. Right: Students enjoyed free time in the evening and, despite the extreme temperatures, played a little volleyball on the UW-Stout Polytechnic campus. *Photos by Haley Melby, Adams-Columbia Electric Cooperative.*

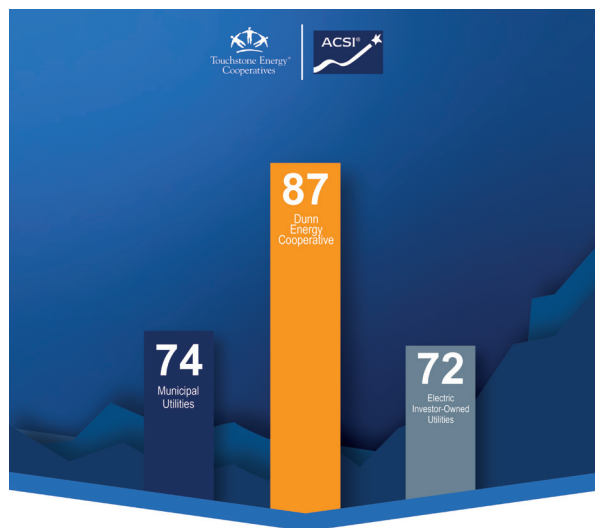


MEMBER OWNED, MEMBER FOCUSED:

Dunn Energy Cooperative Earns High Marks for Member Satisfaction

Dunn Energy Cooperative completed its member-wide customer satisfaction survey, where over 6,000 members were asked to participate. The member responses were sent to the American Customer Satisfaction Index (ACSI®), a company that measures customer satisfaction across multiple industries throughout the entire United States. For 2026, Dunn Energy Cooperative received an ACSI score of 87 on a 100-point scale. Dunn Energy Cooperative's score is higher when compared to publicly measured electric investor-owned utility scores, cooperative utility scores, and municipal utility scores reported in the syndicated 2026 ACSI Energy Utility Study and places Dunn Energy Cooperative 15 points higher than the average electric investor-owned utility score of 72, as well as 13 points higher than the municipal utilities score of 74, per the industry ratings.

For more information, please visit <https://theacsi.org/industries/energy/energy-utilities/>.



*Compared to publicly measured energy utilities in the ACSI® survey of customers rating their own energy utility. Results based on data provided by Dunn Energy Cooperative collected between June 15-July 15, 2026. ACSI did not regulate the survey administration or sample size. ACSI and its logo are registered trademarks of the American Customer Satisfaction Index LLC. For more about the ACSI, visit www.theacsi.org.

DUNN ENERGY COOPERATIVE UNCLAIMED CAPITAL CREDITS



Dunn Energy Cooperative has unclaimed patronage capital funds for former members of Dunn Energy Cooperative. Funds for these people have been unclaimed for three years.

In accordance with cooperative bylaws, after 60 days from this publication, the unclaimed funds shall be forfeited from the cooperative to be used for student scholarships or charitable purposes.

The listing of names is published on our website: www.dunnenergy.com. From the main menu under “About Us” select **Capital Credits**, where you will find a button for the **List of Unclaimed Capital Credits**.

If you do not have access to our website online, you may request a listing by contacting our office during regular business hours. (140020999)

If you know the whereabouts of these former members, please ask either the individual member or the executor of the estate to contact us at **800-924-0630**. Regular business hours are from 7:30 a.m. to 5 p.m., Monday – Thursday and 7:30 to 11:30 a.m. on Fridays. If you prefer email, address your message to info@dunnenergy.com.

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